FILED IN THE U.S. DISTRICT COURT EASTERN DISTRICT OF WASHINGTON James A. McDevitt United States Attorney Eastern District of Washington Timothy J. Ohms 1 JUL 16 2008 2 JAMES R. LARSEN, CLERK Assistant United States Attorney Post Office Box 1494 Spokane, WA 99210-1494 Telephone: (509) 353-2767 3 DEPUTY SPOKANE, WASHINGTON 4 5 6 UNITED STATES DISTRICT COURT EASTERN DISTRICT OF WASHINGTON 7 8 9 UNITED STATES OF AMERICA, 10 Plaintiff, 08-CR-0056-FVS 11 VS. Plea Agreement 12 DKN INDUSTRIES, INC., dba Legacy Auto Glass International ("Legacy"), 13 Defendant. 14 15 Plaintiff, United States of America, by and through James A. McDevitt, 16 United States Attorney for the Eastern District of Washington, and Timothy J. 17 Ohms, Assistant United States Attorney for the Eastern District of Washington, 18 and Defendant DKN Industries, Inc., dba Legacy Auto Glass International 19 ("Legacy") and the Defendant's counsel, David H. Smith, agree to the following 20 Plea Agreement: 21 Guilty Plea and Maximum Statutory Penalties: 1. 22 The Defendant, Legacy, agrees to waive indictment by a grand jury and 23 agrees to plead guilty to an Information charging the Defendant with Wire Fraud 24 in violation of 18 U.S.C. § 1343. The Defendant understands that this is a Class C 25 felony which carries a maximum penalty of: a fine not to exceed \$500,000; 26 restitution; and a \$100.00 special penalty assessment. 27 28

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The Defendant, Legacy, understands that a violation of a condition of supervised release carries an additional penalty of re-imprisonment for all or part of the term of supervised release without credit for time previously served on postrelease supervision.

The Court is Not a Party to the Agreement: 2.

The Court is not a party to this Plea Agreement and may accept or reject this Plea Agreement. Sentencing is a matter that is solely within the discretion of the Court. The Defendant understands that the Court is under no obligation to accept any recommendations made by the United States and/or by the Defendant; and that the Court may, in its discretion, impose any sentence it deems appropriate up to the statutory maximums stated in this Plea Agreement.

The Defendant acknowledges that no promises of any type have been made to the Defendant with respect to the sentence the Court will impose in this matter. The Defendant understands that the Court is required to consider the applicable sentencing guideline range, but may depart upward or downward under the appropriate circumstances.

The Defendant also understands that should the sentencing judge decide not to accept any of the parties' recommendations, that decision is not a basis for withdrawing from this Plea Agreement or a basis for withdrawing this plea of guilty.

Waiver of Constitutional Rights: 3.

The Defendant, Legacy, understands that by entering this plea of guilty the Defendant is knowingly and voluntarily waiving certain constitutional rights, including:

- The right to a jury trial; (a).
- The right to see, hear and question the witnesses; (b).
- (c). The right to remain silent at trial;
- The right to testify at trial; and (d).

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(e). The right to compel witnesses to testify.

While the Defendant is waiving certain constitutional rights, the Defendant understands the Defendant retains the right to be assisted through the sentencing and any direct appeal of the conviction and sentence by an attorney. The Defendant also acknowledges that any pretrial motions currently pending before the Court are waived.

4. Elements of the Offense:

The United States and the Defendant agree that in order to convict the Defendant of Wire Fraud in violation of 18 U.S.C. § 1343, the United States would have to prove beyond a reasonable doubt the following elements:

- (a). First, by on or about from May 14 through May 19, 2003, in the Eastern District of Washington, the Defendant, Legacy, devised a scheme or artifice to obtain money by false and fraudulent pretenses;
- (b). Second, the Defendant acted with the intent to deprive victims of money through materially false and fraudulent pretenses; and
- (c). Third, the Defendant used, or caused someone to use, the wires in interstate commerce, to carry out or to attempt to carry out the scheme or artifice.

5. Factual Basis and Statement of Facts:

The United States and the Defendant stipulate and agree that the following facts are accurate; that the United States could prove these facts beyond a reasonable doubt at trial; and these facts constitute an adequate factual basis for Legacy's guilty plea. This statement of facts does not preclude either party from presenting and arguing, for sentencing purposes, additional facts which are relevant to the guideline computation or sentencing, unless otherwise prohibited in this agreement.

Between approximately October 1, 2001, through January 31, 2004, DKN Industries, Inc., doing business as Legacy Auto Glass International ("Legacy"), operated a nation-wide auto glass repair business through a centralized calling center located in Spokane, Washington. During this period, insurance carriers paid auto glass repair claims at different rates depending on the location their repair facilities. Rural repairs were paid at a higher rate than urban repairs. The rate schedule classified locations under an alphabetical designation of A though E, with A regions being the most urban and E areas being the most rural. This system was based upon the increased transportation and related costs associated with rural repair facility locations compared to urban repair facility locations. Legacy offered a mobile repair service by which the repair would occur at the insured's residence or place of employment. Legacy claimed that the repair would originate from one of twenty-three repair shops located around the country in D or E designated areas. In fact, the repair shops identified by Legacy were non-functional "shell" facilities rented by Legacy in order to maintain the impression that the repairs were originating from a D or E designated region. The repairs were actually conducted by employees or contractors working out of their residences in A or B designated regions. As a result, Legacy used the insurance company rate schedule to submit false claims to insurance companies for auto glass repairs. Legacy used phone lines in interstate commerce to communicate with customers, potential customers, insurance companies, and third party administrators working on behalf of insurance companies. Legacy also used wires in interstate commerce to submit electronic bills to the insurance companies through the third party administrators via computer-based electronic transmissions. During the period of its operation, Legacy defrauded sixty-nine insurance companies primarily represented by two third party administrators: Safelite Solutions ("Safelite"), located in Columbus, Ohio, and Lynx Services, located in Fort Meyer, Florida. The total amount of claims paid through Safelite and Lynx Services to Legacy over this period was

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\$25,160,571, of which \$6,038,537 was in overpayment based upon Legacy's misrepresentations concerning the location of the repair facilities.

Specifically in relation to the Information charging Legacy with one count of wire fraud in violation of Title 18 U.S.C. § 1343, on May 14 and 19, 2003, Legacy, through its calling center located in Spokane, Washington, participated in a four-way conference call using wires in interstate commerce between, Eric Parks, an insured person seeking repair for a damaged windshield on a 2000 Ford Explorer, Farmers Insurance Company, and Safelite. The calls were consentually recorded. During the calls, Parks requested Farmers to cover the costs for the repair and requested that the repair be conducted by Legacy. Although the repair would be completed at Parks residence in Spokane, Washington, Legacy represented that the repair would be initiated from its repair shop in Davenport, Washington. Spokane was located in region B for purposes of determining the allowable costs of repair and Davenport was located in region E. The difference in the allowable repair costs between these regions was approximately twenty-four percent. Subsequent investigation determined that the repair shop in Davenport was inoperable and was never used or intended to be used by Legacy to conduct repairs. Based on Legacy's representations, Safelite and Farmers approved the repair. On May 30, 2003, Safelite received a bill electronically transmitted in interstate commerce by Legacy for repair costs on claims that included the Parks' repair. Safelite subsequently paid Legacy \$384.95 for the replacement windshield used in the Parks' repair. This amount included an overpayment of \$119.47 based on Legacy's false claim that the repair originated in Davenport, Washington.

6. Waiver of Inadmissibility of Statements:

The Defendant agrees to waive the inadmissibility of statements made in the course of plea discussions with the United States, pursuant to Fed. R. Crim. P. 11(f). This waiver shall apply if the Defendant withdraws this guilty plea or breaches this Plea Agreement. The Defendant acknowledges that any statements

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made by the Defendant to law enforcement agents in the course of plea discussions in this case would be admissible against the Defendant in the United States's case-in-chief if the Defendant were to withdraw or breach this Plea Agreement.

7. The United States Agrees Not to File Additional Charges:

The United States Attorney's Office for the Eastern District of Washington agrees not to bring any additional charges against DKN INDUSTRIES, INC.'s shareholders, officers, directors or employees, including David and Karen Nibarger, for any offense now known to the government related to Legacy's operations, unless the Defendant breaches this Plea Agreement any time before or after sentencing.

8. <u>United States Sentencing Guideline Calculations</u>:

The Defendant understands and acknowledges that the United States Sentencing Guidelines (hereinafter "U.S.S.G.") are applicable to this case and that the Court will determine the Defendant's applicable sentencing guideline range at the time of sentencing.

(a.) Base Offense Level:

The United States and the Defendant agree that the base offense level for Wire Fraud is 7. See U.S.S.G. §2B1.1(a).

The United States and the Defendant agree and stipulate that the total amount of the loss resulting from the fraudulent scheme undertaken by the Defendant was more than \$2.5 million but less than \$7 million and that the Defendant's relevant conduct for sentencing purposes should be calculated based upon this amount, pursuant to U.S.S.G. §1B1.3.

(b.) Specific Offense Characteristics:

The United States and the Defendant also agree and stipulate that the base offense is increased by an additional eighteen (18) levels because the loss stemming from the Defendant's relevant conduct exceeds \$2.5 million, but does not exceed \$7 million. See U.S.S.G. §2B1.1(b)(1)(J).

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The United States and the Defendant also agree and stipulate that the base offense is increased by an additional four (4) levels because the Defendant's relevant conduct involved 50 or more victims. See U.S.S.G. §2B1.1(b)(2)(B).

Therefore, the United States and the Defendant agree that the Defendant's final adjusted offense level would be 29.

(c.) <u>Criminal History</u>:

As of this date, the facts regarding the Defendant's criminal history are as follows: The parties believe that the Defendant has zero (0) criminal history points, which would correspond to a criminal history category of I.

9. Departures:

There are no aggravating or mitigating factors with respect to the correct calculation of the Sentencing Guidelines. The United States and the Defendant agree that they will not seek either an upward or a downward departure from the applicable Guidelines.

10. Criminal Fine:

The United States and the Defendant agree to a joint recommendation of a fine within the applicable guideline range.

11. Restitution:

The United States and the Defendant acknowledge that, pursuant to a civil settlement reached between Legacy and Farmers Insurance Exchange, Farmers Insurance Exchange has received full restitution for its claimed losses. The parties acknowledge further that the remaining victim insurance companies have been consulted through claims administrators representing their interests and have concurred in this agreement. The parties agree that determining complex issues of fact related to the cause or amount of additional victim losses would complicate or prolong the sentencing process to a degree that the need to provide restitution to any victim is outweighed by the burden of the sentencing process. See 18 U.S.C. § 3663A(c)(3)(B).

12. <u>Mandatory Special Penalty Assessment:</u>

The Defendant agrees to pay the \$100 mandatory special penalty assessment to the Clerk of Court for the Eastern District of Washington, at or before sentencing, pursuant to 18 U.S.C. § 3013 and shall provide a receipt from the Clerk to the United States before sentencing as proof of this payment.

13. Hyde Amendment Waiver:

The Defendant waives any claim under the Hyde Amendment, 18 U.S.C. § 3006A (Statutory Note), for attorney's fees and other litigation expenses arising out of the investigation or prosecution of this matter.

14. <u>Integration Clause</u>:

The United States and the Defendant acknowledge that this document constitutes the entire Plea Agreement between the United States and the Defendant, and no other promises, agreements, or conditions exist between the United States and the Defendant concerning the resolution of the case. This Plea Agreement is binding only upon the United States Attorney's Office for the Eastern District of Washington, and cannot bind other federal, state or local authorities. The United States and the Defendant agree that this agreement cannot be modified except in a writing that is signed by the United States and the Defendant.

Approvals and Signatures

Agreed and submitted on behalf of the United States Attorney's Office for the Eastern District of Washington.

James A		
United	States	Attorney

Timothy J. Ohms

07-14-08 Date

27 Assistant U.S. Attorney

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I have read this Plea Agreement and have carefully reviewed and discussed every part of the agreement with my attorney. I understand and voluntarily enter into this Plea Agreement. Furthermore, I have consulted with my attorney about my rights, I understand those rights, and I am satisfied with the representation of my attorney in this case. No other promises or inducements have been made to me, other than those contained in this Plea Agreement and no one has threatened or forced me in any way to enter into this Plea Agreement. I am agreeing to plead guilty because I am guilty.

FAMILIAN FOR	7-16-06
DKN INDUSTRIES, INC., dba Legacy Auto Glass International ("Legacy") Defendant	Date

I have read the Plea Agreement and have discussed the contents of the agreement with my client. The Plea Agreement accurately and completely sets forth the entirety of the agreement between the parties. I concur in my client's decision to plead guilty as set forth in the Plea Agreement. There is no legal reason why the Court should not accept the Defendant's plea of guilty.

David H. Smith Date

7-16-38

Date

Attorney for the Defendant

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